



# Inerso SBEAS Program

## SBEAS Overview

SBEAS is the Air Force's preferred use contract vehicle for the Business and Enterprise Systems (BES) and may be used by all other MAJCOMs that support an Air Force requirement. This IDIQ contract provides access to a wide range of Information Technology (IT) Network Centric services and solutions that support the IT lifecycle.

Benefits of SBEAS include a wide range of contract types such as Cost Reimbursable, Labor Hour, Time & Materials, and Firm Fixed Price. SBEAS has a streamlined ordering process under FAR 16.505 and no contract access fee.

## SBEAS Suite of IT Services

- Documentation
- Operations
- Deployment
- Cybersecurity
- Training
- COTS Product Management
- Technology Refresh
- Data and Information Services
- Information Display Services
- Business Analysis for IT Programs

**Contract Number:** FA8771-20-D-0006

**Ordering Period:** 5 Year Base: (12/19/2019-12/18/2024)

1 x 5-Year Option: (12/19/2024-12/18/2029)

**Period of Performance:** 12/19/2019 - 12/18/2034

## *in*erso Overview

Inerso provides IT Operations and Sustainment support to Enterprise-level Federal customers. Multiple contracts valued over \$50M and with 550+ FTEs in 37 States / OCONUS locations means we are one of the few small businesses who has successfully managed large contracts.

- CMMI-ML3
- ISO 9001:2015 (Quality)
- ISO 20000-1:2011 (ITSM)
- ISO 27001:2013 (Security)
- DUNS: 059354865
- DCAA Approved Accounting System
- Top Secret Facility Clearance
- CAGE: 3BWJ9

We value every customer and have a 100% positive CPARS rating. Our strategies and competitive solutions are built on a foundation of trust, face-to-face interactions, and innovation from our 25 years of experience.

## ••• Service Offerings •••

### IT Operations and Sustainment

- Modern ITIL-based Service Management
- Program Management
- 24x7 Enterprise Service Desks
- Integrated Tier 1/2/3 Support
- Desktop and Field Site Support
- VIP Support
- Asset Management
- Desktop, Laptop, and Handheld Support
- Mission Critical Application Support
- Knowledgebase Development
- Inventory/Asset Management

### System Development and Sustainment

- Agile / DevOps Development
- Programming Support
- Custom Development
- COTS Integration
- Database Development
- System Integration
- Web Services
- Software-Defined Services

### IT Infrastructure and Cloud

- Microsoft Azure & Amazon Web Services (AWS)
- On-Prem Network Engineering
- Identity Management
- System / Server Administration
- Network Operation Center (NOC) Support
- Database Administration
- Cloud Migration

### Cybersecurity

- RMF Assessments and Authorizations (A&A)
- DIACAP Compliance
- Firewall / IDS / IPS Support
- Assured Compliance Assessment Solution (ACAS)
- Privilege Management
- Security Test and Evaluation
- Risk and Vulnerability Assessments
- Security Assessment & Authorization (SA&A)
- Continuous Monitoring & Real-Time Assessments

## Insero's Customers •••



- United States Air Force
- Defense Health Agency (DHA)
- Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE)
- United States Army
- United States Navy
- United States Coast Guard
- Department of Justice (DOJ)
- Department of Treasury
- Defense Information Systems Agency (DISA)
- Washington Headquarters Service (WHS)

## Examples of Customer Programs Supported •••

- **Air Force Center Civil Engineer Center (AFCEC)**  
*IT Support Services*
- **Air Force Medical Operations Agency (AFMOA)**  
*Web Application Development*
- **Air Force Medical Operations Agency (AFMOA)**  
*Dental Directorate DICE Support*
- **Air Force Medical Service Center (AFMSC)**  
*Expeditionary Clinical Training System (ECLIPS)*
- **Air Mobility Command (AMC) Surgeon General (SG) Integration and Support for Theater Medical Information Program (TMIP) Enroute Care**  
*Critical Care Air Transport Teams (CCATT)*
- **Defense Health Agency (DHA)**  
*Global Service Center (GSC)*
- **Defense Health Agency (DHA)**  
*Medical Joint Active Directory (mJAD) Support*
- **Department of Homeland Security (DHS) Immigration and Customs Enforcement (ICE)**  
*IT Operations Support Services*
- **Department of Homeland Security (DHS) U.S. Coast Guard (USCG)**  
*FORCECOM IT Support*
- **U.S. Army Corps of Engineers (USACE)**  
*SharePoint and Mobile Application Development*
- **Washington Headquarters Services (WHS)**  
*MS SharePoint/CRM Development*
- **Defense Information Systems Agency (DISA)**  
*DISA.MIL Website CMS*

### Contact Us

**Mr. Richard Burkholder**  
SBEAS Program Manager  
703.642.9598 x142  
richard.burkholder@insero.com