2017

NETCENTS-2 Products



Version 2.3 12 Oct 2017



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Summary of Changes

Date	Change	Name
12/31/2013	Updated Appendix P4, para 4.a, AFWay instructions, to show selection of ALL NETCENTS vendors, also replaced figure 6.	M. Ivison
1/10/2014	Updated para 3.4 and reworded language. It appeared the CO initiated the RFQ and usually is completed by a customer. The CO reviews and finalizes the RFQ.	M. Ivison
2/24/2014	Updated AFWay instructions that NC2P ECAN is optional. Enter a brief description of the product, then reference attachments.	M. Ivison
2/26/2014	Updated vendor points of contact	M. Ivison
3/17/2014	Removed IGE, LPTA, J&A Template	M. Ivison
3/18/2014	Expanded ESI in Para 1 to include popular types of enterprise agreements	M. Ivison
3/20/2014	Add MIL-STD-130L to Appendix 3	M. Ivison
4/2/2014	Updated references to AFI 33-112 to AFMAN 33-153	M. Ivison
4/14/2014	Modified para 3.4 stating "the CO will engage with AFWay" to "the customer will engage with AFWay" and changed "the CO should process a Request for Quote (RFQ)" to "the customer should process a Request for Quote (RFQ)"	M. Ivison
4/14/2014	Added socio-economic status of vendors, para 4.	M. Ivison
4/14/2014	Changed para 6.9 and 6.10 to "Remove if not applicable"	M. Ivison
10/7/2014	Updated para 1 to include mandatory use for products not covered under ESI or ELAs or QEB. Reiterated in para 8.	M. Ivison
10/17/2014	Updated para 4.3 and 4.4 to clarify OEM reselling and selling of refurbished products will adhere to OEM policy.	M. Ivison
10/17/2014	Added para 4.8 where contractors shall provide software licenses with the	M. Ivison



	customer's organization listed as proof of ownership.	
11/4/2014	Modified formatting for easier use for customers in Word	J. Frye
12/8/2014	Updated IT Standards	Walter Scott
12/29/2014	Added RSS Feed Instructions as an Appendix	Walter Scott
02/04/2015	Incorporated Contracting Comments – Contractual, PM, Legal, and Engineering changes occur throughout document in this revision	Walter Scott
2/6/2015	Updated AFWay Ordering Instructions to remove SB set-aside reference	M. Ivison
2/18/2015	Updated IUID (special asset tagging) language (Appendix P10).	M. Ivison
5/4/2016	Updated date and version number Removed Items to Remember, NETCENTS-2 Waiver and Governance Process and NETCENTS -2 Document Updates sections Removed Appendices IT Standards for Products, Buying Standards and Specifications, Approved Products Lists, AFWay Customer Ordering Instructions for Products, DD Form 254 Contract Security Classification Specification and Department of Defense Warranty Guide Memorandum Formatting changes for easy understanding Modified/added verbiage for Mandatory Use in Section 1.3, Products Delivery Order Requirements Package Checklist in Appendix P1, Energy Star Mandate in Appendix P2, RSS Feed Instructions in Appendix P8 and SAFE User's Guide in Appendix G1 for clarity. Added Awarded Contractor socio- economic acronym list	R. Peoples



9/11/2017	Updated date and version number Removed NC-2 Products IDIQ contract mandate language from para 1.3 Removed PSC 7045 from para 3.8.1	J. Mize
10/12/2017	Updated date and version number Updated AFMAN 33-153 references to AFMAN 17-1203 Added hyperlink to TAA Guidance memo and updated other hyperlinks Linked Awarded Contractor information to NC-2 Products website Linked FAQs to NC-2 website Linked SOO/TRP to NC-2 Products website	J. Mize



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HOW TO BUY NETCENTRIC PRODUCTS

1. Scope

The objective of the <u>NETCENTS-2 Products</u> Indefinite Delivery Indefinite Quantity (IDIQ) contract is to provide a full range of innovative, reasonably priced, world-class Information Technology (IT) and NetCentric products to support the full spectrum of Air Force (AF) NetCentric operations and missions. The products provided will combine with joint and interagency assets and capabilities from land, sea, air, space and cyberspace components, as well as coalition and allied capabilities, to create an interoperable force capability. The scope of this contract does not include those products that are mandated as part of the AF Information Technology Commodity Council (ITCC) or the following enterprise agreements:

- Client Computing Solutions (ITCC CCS)
- Cellular Services & Devices (ITCC CSD)
- Digital Printing & Imaging (ITCC DPI)
- DoD Enterprise Software Initiative (ESI)
- Microsoft Enterprise License Agreement
- Oracle Enterprise Software License Agreement
- Symantec Enterprise License Agreement
- Cisco SMARTnet Joint Enterprise Level Agreement

1.1 Software

In accordance with <u>AFMAN 17-1203</u>, Para. 3.2.1.2 and Chapter 4, any Commercial-Off-The-Shelf (COTS) product, maintenance, and related hardware or services not offered by an Enterprise License Agreement (ELA) or <u>DoD ESI</u> must be procured using NETCENTS-2 Products. If the software is unavailable from NETCENTS-2, it must be purchased from an approved contract vehicle such as <u>GSA IT Schedule 70</u> or <u>NASA SEWP</u>.

1.2 Computing Devices

Any computing devices not under purview of ITCC CCS Quantum Enterprise Buy (QEB), such as Apple iPads or those computing devices that have a MAJCOM waiver, must be procured using NETCENTS-2 Products. MAJCOM waivers are completed in <u>AFWay</u>. While the NETCENTS-2 PMO does not check for waivers, it is the responsibility of the customer to follow guidance in accordance with AFMAN 17-1203, Para. 2.2.1.2 and Chapter 4.

1.3 Mandatory Use of NETCENTS-2 Contracts

AFMAN 17-1203 (Para. 2.2, 3.2.1.2, and Chapter 4) mandates the use of NETCENTS-2 IDIQ contracts to procure NetCentric and IT products and solutions by AF units and personnel. This mandatory use does not apply to the acquisition of hardware or software purchases under the following: Client Computing Solutions (ITCC CCS); Cellular Services & Devices (ITCC CSD); Digital Printing & Imaging (ITCC DPI); DoD Enterprise Software Initiative (ESI); Microsoft Enterprise License Agreement; Oracle Enterprise Software License Agreement; Symantec Enterprise License Agreement; or Cisco SMARTnet Joint Enterprise Level Agreement. If the product is unavailable from any of these sources, NETCENTS-2 use is mandatory.



2. Authorized Users

The NETCENTS-2 Products IDIQ contract primarily supports AF customers. In addition, contractors outside of NETCENTS-2 Products that are performing work in support of an AF requirement and need IT products or associated peripheral equipment that fall within the scope of NETCENTS-2 Products may obtain such products through this IDIQ. All such vendors that intend to use this vehicle must first receive an authorization letter from their PCO. Their PCO should contact the NETCENTS-2 Products IDIQ PCO regarding the content and format of the authorization letter.

This contract is also available for use by other US military services, DoD agencies, and US federal agency customers when any of the following criteria exist:

- Related to requirements for interoperability with AF capabilities;
- Supports AF IT infrastructure, applications, or operations;
- Supports host-tenant arrangements involving AF units;
- Supports joint operations or solutions

3. How to Order

3.1 AF Ordering

For orders above the Government Purchase Card (GPC) limit, there is a checklist available at <u>Appendix P1</u> to assist in preparing a requirements package for submission to your contracting officer

If you are using a GPC for the procurement of products, please use the checklist at <u>Appendix P1a</u> to ensure all applicable acquisition and IT standards are met.

NOTE: Completion of these checklists are recommended but not required.

NOTE: Ordering COTS products for CLASSIFIED requirements or environments does NOT make the Delivery Order (DO) CLASSIFIED.

3.2 Non-AF Ordering

NETCENTS-2 Products is intended primarily for use by the Air Force. Non-AF ordering authority may be granted to DoD and other federal agencies consistent with the usage guidelines outlined above unless there is a risk of not meeting AF requirements due to contract ceiling limitations. The Air Force reserves the right to restrict use and to disallow DoD components or other federal agencies from using this contract.

Non-AF orders shall not be placed without an assigned NETCENTS-2 Program Management Office (PMO) Request for Quote (RFQ) number generated within AFWay.

Reference FAR 52.216-19 Ordering Limitations clause in the NETCENTS-2 Products IDIQ basic contract.



3.3 AFWay – The NETCENTS-2 e-Ordering Tool

When the local, decentralized CO has reviewed the completed requirements package and is ready to solicit NETCENTS-2 Products vendors, the customer will engage with <u>AFWay</u>, the e-Ordering tool for all NETCENTS-2 IDIQ contracts. The customer should process an RFQ and receive vendor responses to the RFQ through AFWay. After evaluating vendor proposals and selecting a successful offeror, the CO may complete order processing and award using their local contract writing system.

NOTE: Reference the **AFWay User Guide** located at the <u>NETCENTS-2 Products Documents</u> website (**Guides & Templates section**) for more information on the RFQ submission process.

3.4 Unclassified NETCENTS-2 Products Orders

The NETCENTS-2 Products IDIQ is a decentralized ordering vehicle only. RFQs will be submitted to each of the prime contractors (vendors) via AFWay to ensure fair opportunity is afforded. In some instances, customers may engage with the <u>Products vendors</u> using Requests for Information (RFIs) in order to collect information. RFIs, like RFQs, should be submitted through AFWay and should follow the same process as submitting an RFQ to vendors.

NOTE: AFWay is an unclassified system and CANNOT be used to process or compete any RFQ that contains CLASSIFIED information.

NOTE: COs should ensure that all orders meet **Trade Agreements Acts** (TAA) requirements (DFARS 252.225-7021 and DFARS 252.225-7021). For additional information, see <u>Appendix P2</u> paragraph 5.2 and the <u>NETCENTS-2 Products Trade Agreements Act (TAA) Guidance memo</u>.

3.5 Classified NETCENTS-2 Products Orders

Customers and COs who have CLASSIFIED requirements within the scope of NETCENTS-2 Products may compete their requirements using the following procedure:

- Post an UNCLASSIFIED notice on AFWay stating that your organization has a CLASSIFIED requirement. This will generate an AFWay RFQ # that may be included in the RFQ.
- Have the vendors respond to the Contracting Officer with the name(s) of any offeror representative(s) who should receive the CLASSIFIED RFQ along with their classification level and contact information.
- Validate the classification information provided by the vendors.
- Distribute the CLASSIFIED RFQ through SECURE CHANNELS ONLY to the appropriate vendor representatives. Include the AFWay RFQ #.
- Receive the CLASSIFIED proposal through secure channels.
- Proceed with evaluation and award of the Delivery Order through secure channels.



3.6 Fair Opportunity Process

Pursuant to Federal Acquisition Regulation (FAR) requirements, the NETCENTS-2 Products IDIQ contract requires that each prime contractor have a "fair opportunity to be considered" for each delivery order. Unless one of the exceptions cited at FAR 16.505(b)(2) applies, the CO for the individual task order will announce each requirement to all eligible prime contractors who have received an award. The CO shall document the basis for using an exception to the fair opportunity process and include it in the delivery order file in accordance with FAR 16.505(b)(2)(ii). For orders over the simplified acquisition threshold (SAT), if a fair opportunity exception (FOE) justification is approved, it must be posted on the Government Point-of-Entry (FedBizOpps) as well as on the agency website (AFWay). See FAR 16.505(b)(2)(ii)(D) for more information on posting.

3.7 Brand Name Justification

Pursuant to Federal Acquisition Regulation (FAR) requirements at FAR 16.505(a)(4), the contracting office must justify restricting consideration to an item peculiar to one manufacturer (e.g., a particular brand-name, product, or a feature of a product that is peculiar to one manufacturer). The Contracting Officer should include a redacted (FAR 16.505(a)(4)(iii)(D)) brand name justification with their RFQ released in AFWay (FAR 16.505(a)(4)(iii)(A)). Please review all the requirements at FAR 16.505(a)(4).

3.8 Small Business Set-Asides

For an order to qualify for set-aside, the small business must perform 50% of the cost of manufacturing the supplies (not including the cost of materials), or acquire through a small US-owned business that performed 50% of the cost, or the ordering office may obtain a Non-Manufacturer Rule individual waiver from the Small Business Administration (SBA). For more information please see the NETCENTS-2 Products Small Business <u>Set-Aside Guidance</u>.

3.8.1 DD Form 2579 Requirement

There is not a blanket DD2579 for the NETCENTS-2 Products IDIQ contract; therefore, a DD2579 is required to be completed per DFARS 219.201(c)(10).



4. Awarded Contractor Information

Please visit the <u>NETCENTS-2 Products Website</u> (**Products Vendors List section**) for the latest **Awarded Contractor Information**.

Please visit the <u>NETCENTS-2 Products Documents Website</u> (Support Documents section) for the latest Products Vendor POC List.



5. CLIN Structure

NOTE: All CLINs are Firm Fixed Price (FFP)

Base Year CLIN structure good for 3 years from award date (6 Nov 2013 – 5 Nov 2016)	Option Year One (6 Nov 2016 – 5 Nov 2017) CLIN #	Option Year Two (6 Nov 2017 – 5 Nov 2018) CLIN #	Option Year Three (6 Nov 2018 – 5 Nov 2019) CLIN #	Description
0100	1100	2100	3100	Networking Equipment
0200	1200	2200	3200	Servers/Storage
0300	1300	2300	3300	Peripherals
0400	1400	2400	3400	Multimedia
0500	1500	2500	3500	Software
0600	1600	2600	3600	Identity Mgt/Biometric Hardware/Software
0700	1700	2700	3700	Data **Data is not separately priced**
0800	1800	2800	3800	Warranty
0900	1900	2900	3900	Maintenance

NOTE 1: In the case of equipment installation, it is up to the CO to determine if the installation is ancillary to a service requirement (likely would fall under NETCENTS-2 NetOps vehicle) or if it is ancillary to an equipment (supplies) purchase and does not represent the preponderance of the work (likely would fall under NETCENTS-2 Products vehicle). Installation of hardware can be included as a SCLIN under the appropriate basic contract CLIN (e.g., when upgrading auditorium Audio Visual (A/V) equipment, the installation might be ancillary to the hardware purchase and thus fall under CLIN 0400).

NOTE 2: Select the CLIN(s) above that your SOO/TRP is executing against from the overarching NETCENTS-2 Products contract. If you are not sure which CLIN your hardware falls under, use the Networking Equipment CLIN.

NOTE 3: NETCENTS-2 Products Categories are defined below to help you understand the types of equipment that make up the various CLIN categories.

• **Network Equipment** can be defined as but not limited to the following: network devices, appliances, switches, hubs, gateways, routers, firewalls, bridges, repeaters, wireless networking devices, microwave radios (data, voice, video), Land Mobile Radios (LMR), satellite communications terminals, adapters,



associated cables, interface cards, multiplexers, Voice over IP (VoIP), modems, cabinets, converters, and test equipment, proxies, network security appliances and Global Positioning System timing systems.

- Servers/Storage can be defined as but not limited to the following: low-end servers (tower, rack-mount), medium-end servers (tower, rack-mount, blade), high-end servers (tower, rack-mount, blade), operating systems including, but not limited to, Exchange Server; Microsoft SMS Server; Windows Server; Linux Enterprise; Red Hat Linux Enterprise; Open VMS; UNIX; Netware; Solaris; Unixware/OpenServer; VMware; Network Attached Storage (NAS), Storage Area Networking (SAN) devices; hard drive/tape drive array, external hard drives, optical drives, CD, DVD, Tape Storage Media; portable storage devices, and various JBODs (Just a Bunch of Disks/Drives) configuration.
- Peripherals can be defined as but not limited to the following: various processors • with different clock rates, memory modules and upgrades, video cards, network interface cards, interface adapter cards, expansion bay, internal cables, processor/motherboard upgrades, keyboard/mouse, memory cards, power strips, USB hubs, card readers, speakers, external connection cables, expansion chassis, monitors, power adapters, Wi-Fi adapters, faxes, printers, scanners, peripherals (including monitors), Uninterruptible Power Supplies, Power Distribution Units, Surge Suppressors, power strips, USB hubs, computer speakers, touch pads, data terminals, cameras (Web, Network, Wireless), power adapters/cords, antennas, computer switches, Keyboard/Video/Mouse switches, printers, scanners, standard and touch-screen monitors, keyboards/mice, port replicators, computer (display/input) terminals, disc back-up and replication equipment, message archivers, patch panels, warranty variations, and operating systems/licenses when not covered or provided under other existing Government enterprise agreements.
- **Multimedia** can be defined as but not limited to the following: standalone displays (e.g., plasma screens, HDTVs), video devices, DVD/VCR players, Video Teleconferencing equipment, text devices, audio devices, devices that produce still images, animation, video, and interactive media.
- Software can be defined as but not limited to the following: is sold independently of hardware, related to NetCentric mission areas such as Network Management, Network Defense, Server Virtualization, Collaboration, Security, Geo-based, E-learning, Database Performance Tuning, Database Warehousing, and Web Development. Other types of software required may include, but not be limited to, storage, database, messaging, backup/recovery, archiving, compliance, provisioning, patch management, asset management, data visualization, business analytics, information assurance and development tools, and Virtualization software management tools.



•Identity Management/Biometric Hardware and Associated Software can be defined as but not limited to the following: Electronic Fingerprint Images, Iris Images, Face Recognition, Hand Geometry, Speaker Recognition (telephony based and web based), Multi-modal Biometric Jump Kit, Smart Card Reader

(fingerprint), Fingerprint Reader, Palm Vein Authentication, and Public Key Infrastructure (PKI)/Common Access Card (CAC) devices.

5.1 Deliveries and Options

Deliveries may take place under this contract up to one year after the last day of the IDIQ contract's basic period or subsequent exercised option periods. Option CLINs can be used on this contract. Make sure that your option CLINs line up with Basic Contract numbering and ordering period shown above.

6. North American Industry Classifications System (NAICS) Code

The North American Industry Classification System (NAICS) code chosen for the NETCENTS-2 Products IDIQ contract is 334210. It cannot be changed at the delivery order level.

7. Contractor Certification

The contractor shall be ISO 9001:2008 (or higher), or ISO/IEC 20000 (or higher) certified for the entire performance period of the contract, inclusive of options. This certification must be held at the organizational level of the legal entity performing the contract.

8. Responsibilities

Contractual disputes and claims that may arise under a delivery order (DO) must be handled in conformance with the Contract Disputes Act, FAR 52.233-1 and FAR 33.2. The local contracting officer (CO) shall resolve any disputes or take any action under the contract's basic provisions that apply to their particular DO. COs for a particular DO shall defend the government's position in any protest filed with the Agency, GAO, or the Court of Claims arising from the fair opportunity competition for a DO. The funds obligated on the order or provided for the award shall be used for any additional government costs to litigate or defend the government position in a claim, appeal of the final decision or defend a protest against award. The CO for such DO shall provide a copy of any proposed final decision to the NETCENTS- 2 PCO at least 7 days prior to issuing the final decision to the contractor and provide notice of an award protest within 2 days of the filing of such protest.

9. Points of Contact - NETCENTS-2 Customer Support

E-mail NETCENTS-2 Customer Support at <u>netcents@us.af.mil</u> if you have specific questions. Please ensure "NETCENTS-2 Products" is noted in the subject line for review and appropriate distribution. If you require immediate assistance, Customer Support personnel can be reached at DSN 596-5070, option 1.

Appendix P1 – Products Delivery Order Requirements Package Checklist

<u>Instructions</u>: Use the below checklist to complete your delivery order package for non-GPC purchases. This checklist is for your reference only and does not have to be submitted. If you are using a GPC for the procurement of products, please use <u>Appendix P1a</u> checklist to ensure that all applicable acquisition and IT standards are met.

	DOCUMENTATION	REFERENCE	STATUS (Yes; No; N/A; Complete)
1. D	ELIVERY ORDER INFORMATION		
a.	*Agency or Department: *Organization Office Symbol: *Organization Address:		
b.	*DO Title: *Brief Description:		
C.	*Primary POC from Requiring Activity: <u>Name:</u> <u>Title:</u> <u>Email:</u> <u>Phone:</u>		
	Alternate POC for Requiring Activity: <u>Name:</u> <u>Title:</u> <u>Email:</u> <u>Phone:</u>		
2. N	IARKET RESEARCH		
a.	* Complete an Independent Government Cost Estimate (IGCE)	Local Product	
b.	*Accomplish <i>Market Research</i> . Does not need to be included in RFQ.	Local Product	
3. F	UNDING DOCUMENTATION		
a.	*Provide <i>funding document(s)</i> (e.g., MIPR, PR, etc.): Ensure funding appropriation properly matches the products being procured.	FAR 32.702(a); DFARS 204.7103-1(a)(4) and DoD 7000.14R,Vol 3, Ch 8 Para 080303A	
b.	*Provide <i>Wide Area Workflow</i> Inspector Code (user must confirm within 5 days of award).		



	DOCUMENTATION	REFERENCE	STATUS (Yes; No; N/A; Complete)
4. R	EQUIREMENTS		
a.	Ensure you read Approved Products Lists.	Approved Products List identified in the SOO/TRP (<u>Appendix</u> <u>P2</u>)	
b.	*Provide a SOO/TRP.	Appendix P2 Statement of Objective/Technical Requirements Package, According to ESO-123 section 1.a.2.	
C.	Do you require a name brand-name, product, or a feature of a product that is peculiar to one manufacturer?	FAR 16.505(a) (4)	
d.	Do you have any other Attachments that need to be provided (e.g., network topologies, architecture diagrams, etc.)?		
e.	Do you have a Fair Opportunity Exception (FOE)?	FAR 16.505(b)(2)(i)	
f.	Will you be buying software?	Appendix <u>P3</u> - Frequently Asked Questions	
g.	*Provide Ozone Depleting Substance Certificate or Letter stating N/A. Provide either the certification that there is no Class 1 ODS or a copy of the GO/SES approval for use of Class 1 ODS.	Appendix <u>P5</u> - Ozone Statement AFFARS 5323.804(b).	
h.	*Need Date NOTE: Please see section 5.1 of Appendix P2 - for maximum delivery times	Appendix <u>P2</u> - Statement of Objective/Technical Requirements package	
i.	* <i>Mission Essential Requirements</i> – Are your requirements mission essential? If yes, they must be identified as such.	DODI 3020.37	



	DOCUMENTATION	REFERENCE	STATUS (Yes; No; N/A; Complete)
j.	*Is your solicitation in support of data centers or server farms? NOTE: If so, then prior approval from the Air Force CIO, and in some cases the DoD CIO, may be required. Copies of guidance can be found on the <u>NETCENTS-2</u> <u>Products Documents website</u> (Data Center/Server Farms section).	Approvals and Waivers for Obligation of Funds; AFI 17-120; Public Law 112-81	
5. E	VALUATION CRITERIA		
a.	*Final determination will be made by the CO except for applicable Government Purchase Card purchases.	Local use. See evaluation criteria FAR PART 16	
6. P	OST AWARD		
а.	*A Contractor Performance Assessment Reporting (CPAR) is required on NETCENTS-2 DOs that exceed \$1M. The Requiring Activity must provide a CPAR Focal Point. This is normally the Contracting Officers Representative (COR).	CPARS Focal Point Name: E-mail: Phone:	
b.	Customer satisfaction survey recommended for orders less than \$1M.	Appendix <u>P6</u> - Customer Survey Template	
C.	Public Disclosure of Information. Does your SOO/TRP contain information that, if released, would be harmful to the government?	FOIA Coordinator Name: E-mail: Physical Address: Bldg 884, 501 E. Moore Drive, MAFB-Gunter Annex, AL 36114	



Appendix P1a – GPC Checklist

Instructions: Use the below Guide to complete your delivery order package for GPC purchases. This Guide is for your reference only and does not have to be submitted. It was created to help ensure that users are familiar with the latest procurement guidance.

	DOCUMENTATION	REFERENCE	STATUS (Yes; No; N/A; Complete)
1. F	REQUIREMENTS		
a.	Ensure you read Approved Products Lists referenced in the SOO/TRP.	SOO/TRP	
b.	Do you require a <i>Fair</i> <i>Opportunity Exception</i> (i.e. name brand/specific brand)?	FAR 16.505(a) (4)	
C.	Do you have any other <i>Attachments</i> that need to be provided (e.g., network topologies, architecture diagrams, etc.)?		
d.	Will you be buying software? If so, first ensure that your requirement cannot be met by DoD ESI.	Check <u>DoD ESI</u> . Check local policy (C4RD, etc)	
e.	Is your solicitation in support of data server farms or data centers? NOTE: If so, then prior approval from the Air Force CIO, and in some cases the DoD CIO, may be required. Copies of guidance can be found on the <u>NETCENTS-2</u> <u>Products Documents</u> <u>website</u> (Data Center & Server Farms section).	Approvals and Waivers for Obligation of Funds; AFI 17-120; Public Law 112-81	



Appendix P2 – NETCENTS-2 PRODUCTS SOO/TRP

Please visit the <u>NETCENTS-2 Products Documents Website</u> (**Guides & Templates section**) for the latest NETCENTS-2 Products SOO/TRP.



Appendix P3 – Frequently Asked Questions (FAQs)

Please visit the <u>NETCENTS-2 Documents Website</u> (FAQ and Overview section) for the latest NETCENTS-2 FAQs.



Appendix P4 – Biometrics

Instructions: Please read the information below to get an overview of Biometrics.

1. What are Biometrics?

Biometrics are measurable physical and behavioral characteristics that enable the establishment and verification of an individual's identity. They include:

- Physiological Biometrics Fingerprint, Iris Recognition, Facial Recognition, Palm Print, Face, Voice, Retina, DNA
- Behavioral Biometrics Signature, Keystroke, Voice, Gait

Biometrics also refers to the process of using automated methods to recognize an individual based on these and other measurable characteristics. The Defense Forensics and Biometrics Agency (DFBA) is responsible for applying biometrics and forensics capabilities through various tactics, techniques and processes.

DFBA serves to:

- Facilitate Biometric Standards
- Act as the DoD proponent for biometrics
- Lead in the development and implementation of biometrics technologies for Combatant Commands, Services and Agencies
- Deliver capabilities in order to contribute to the enhancement of the biometric community
- Increase Joint Service interoperability
- Empower the warfighter by improving operational effectiveness on the battlefield
- Leads all standards to ensure integrations of all Biometric systems in the DoD

The NETCENTS-2 Products contract vehicle must be used to purchase Biometric equipment. Below are some examples of various types of equipment but not all inclusive:

- Electronic Fingerprint scanners
- Fingerprint Template Generator Software Developer Kit
- Iris images high resolution 2D and 3D imaging equipment
- Face Imaging (2-D still frontal images)
- Multimodal Biometric Jump Kits
- Smart Card Readers
- Finger Print Readers
- Facial Recognition (3-D)



Appendix P5 – Ozone Statement

Instructions: Please use the language below to state that the contractor will not be using Class 1 Ozone Depleting Chemicals. Please delete these instructions and have the Program Manager or Functional Director sign and turn it in to your local contracting officer.

OZONE DEPLETING SUBSTANCE CERTIFICATE

In accordance with AFFARS 5323.804(b) I have reviewed the contract requirements, including available technical documentation, and believe that it does not require the contractor to use Class 1 Ozone Depleting Chemicals (ODCs) identified in AF Instruction 32-7086 Chapter 4 in performance of the contract, nor does it require the delivery of the Class 1 ODCs in any item of supply or as part of any service.

Program Manager or Functional Director

Date



Appendix P6 – Products Customer Satisfaction Survey

If you would like to complete a **Products Customer Satisfaction Survey**, please visit the <u>NETCENTS-2 Products Documents Website</u> (**Guides & Templates section**) for the latest version.



Appendix P7 – Item Unique Identification

Per AFI 63-101/20-101 and AFPAM 63-128, IUID marking is the responsibility of the Program Manager. IAW with DODI 8320.04, IUID marking is required when:

- All items for which the Government's unit acquisition cost is \$5,000 or more
- Items for which the Government's unit acquisition cost is less than \$5,000, when identified by the requiring activity as DoD serially managed, mission essential or controlled inventory
- When the Government's unit acquisition cost is less than \$5,000 and the requiring activity determines that permanent identification is required
- Regardless of value, any DoD serially managed subassembly, component, or part embedded within an item AND, the parent item that contains the embedded subassembly, component or part

You must specifically request an IT asset be IUID marked by the contractor as stated at <u>Appendix P2</u>, Paragraph 3.1, Special Asset Tagging. The contractor will ensure per DFARS 252.211-7703, Item Identification and Valuation, the items are properly marked.

Appendix P8 - NETCENTS-2 RSS Feed Instructions

If you would like to receive a RSS Feed, go to <u>http://www.netcents.af.mil/</u> and follow the RSS Feed Instructions provided in the What's New section.



Appendix G1 - Safe Access File Exchange (SAFE) User's Guide

For SAFE file sharing, go to URL <u>https://safe.amrdec.army.mil/safe</u> for instructions.