Inserso SBEAS Program

SBEAS Overview

SBEAS is the Air Force's preferred use contract vehicle for the Business and Enterprise Systems (BES) and may be used by all other MAJCOMs that support an Air Force requirement. This IDIQ contract with 20 awardees provides access to a wide range of Information Technology (IT) Network Centric services and solutions that support the IT lifecycle.

Benefits of SBEAS include a wide range of contract types such as Cost Reimbursable, Labor Hour, Time & Materials, and Firm Fixed Price. SBEAS has a streamlined ordering process under FAR 16.505 and no contract access fee.

SBEAS Suite of IT Services

- Documentation
- Operations
- Deployment
- Cybersecurity
- Training
- COTS Product Management
- Technology Refresh
- Data and Information Services
- Information Display Services
- Business Analysis for IT Programs

Contract Number: FA8771-20-D-0006
Ordering Period: 5 Year Base: (12/19/2019-12/18/2024)
1 x 5-Year Option: (12/19/2024-12/18/2029)
Period of Performance: 12/19/2019 - 12/18/2034

inserso

Inserso provides IT Operations and Sustainment support to Enterprise-level Federal customers. a.We manage multiple contracts over $50M and have 550+ FTEs in 37 States / OCONUS locations for Civilian and Defense organizations.

- CMMI-ML3
- ISO 9001:2015 (Quality)
- ISO 20000-1:2018 (ITSM)
- ISO 27001:2013 (Security)
- DCAA Approved Accounting System
- CAGE**:** 3BWJ9
- DUNS**:** 059354865

We value every customer and have a 100% positive CPARS rating. Our strategies and competitive solutions are built on a foundation of trust, face-to-face interactions, and innovation from our 25 years of experience.

• • • Service Offerings • • •

IT Operations
- ITIL/ITSM framework
- Multi-Sourcing Service Integration (MSI) / Service Integration and Management (SIAM)
- Service Design and Catalog Management
- Tier 1/2/3 Support
- Desktop and Field Site Support
- 24x7 Enterprise Service Desks
- VIP Support
- Desktop, Laptop, Handheld, and Mobile Support
- Inventory/Asset Management
- Technology Refresh Support Services
- Video Telecommunications (VTC) Support
- Knowledge Base Development and Maintenance

System Development and Sustainment
- Agile Software Development
- DevOps and Cloud Enablement
- Test Automation
- Workflow Automation
- Records Management
- Case Management
- Mobile Applications
- Cybersecurity Compliance

IT Infrastructure and Cloud
- Cloud Services Management
- Database Administration
- Infrastructure Engineering and Encrypted Communication
- Network Optimization and Virtualization
- Network Operations Center Support (NOC)
- Cloud Strategy Development
- Automation of Network Monitoring and Log Management
- System Administration for Windows and UNIX Systems
- Automated Server and Network Device Management
- Inventory and Asset Management
- Identity & Access Management

Cybersecurity
- RMF Assessments and Authorizations (A&A)
- Federal Information Security Management Act (FISMA) Compliance
- DISA STIG Enforcement
- Firewall Management
- IDS/IPS Support
- Incident, Threat, and Vulnerability Assessments
- Virus, Malware, and Security Risk Remediation
- Federal IT Security & Compliance, including DoD 8570.01-M Compliance
- Assured Compliance Assessment Solution (ACAS)
- Security Content Automation Protocol (SCAP)

Inserso's Customers ● ● ●

- ○ United States Air Force
- ○ Defense Health Agency (DHA)
- ○ Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE)
- ○ United States Army
- ○ United States Navy
- ○ United States Coast Guard
- ○ Department of Justice (DOJ)
- ○ Department of Treasury
- ○ Defense Information Systems Agency (DISA)
- ○ Washington Headquarters Service (WHS)

Examples of Customer Programs Supported ● ● ●

- ○ **Air Force Center Civil Engineer Center (AFCEC**)
  IT Support Services
- ○ **Air Force Medical Operations Agency (AFMOA)**
  Web Application Development
- ○ **Air Force Medical Operations Agency (AFMOA)**
  Dental Directorate DICE Support
- ○ **Air Force Medical Service Center (AFMSC)**
  Expeditionary Clinical Training System (ECLIPS)
- ○ **Air Mobility Command (AMC) Surgeon General (SG) Integration and Support for Theater Medical Information Program (TMIP) Enroute Care**
  Critical Care Air Transport Teams (CCATT)
- ○ **Defense Health Agency (DHA)**
  Global Service Center (GSC)
- ○ **Defense Health Agency (DHA)**
  Medical Joint Active Directory (mJAD) Support
- ○ **Department of Homeland Security (DHS) Immigration and Customs Enforcement (ICE)**
  IT Operations Support Services
- ○ **Department of Homeland Security (DHS) U.S. Coast Guard (USCG)**
  FORCECOM IT Support
- ○ **U.S. Army Corps of Engineers (USACE)**
  SharePoint and Mobile Application Development
- ○ **Washington Headquarters Services (WHS)**
  MS SharePoint/CRM Development
- ○ **Defense Information Systems Agency (DISA)**
  DISA.MIL Website CMS

Contact Us

Mr. Richard Burkholder
SBEAS Program Manager
703.642.9598 x142
richard.burkholder@inserso.com

Mr. Jatin Khanna
VP, Business Development
571-424-4441
jatin.khanna@inserso.com