



Strategic Program Sustainment &  
Development for Mission-Critical  
Systems & Applications



*Citizant is a mature and dynamic  
SBEAS prime – strategically partnered  
with high-performing incumbents to  
deliver maximum value across the  
Air Force enterprise: Every command,  
every mission, around the globe.*

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## The Citizant Team Difference

- ✓ Dedicated, secure computing laboratory/data center near Peterson AFB for USSF application development and testing
- ✓ Exceptional CPAR scores averaging **4.88/5.0** for all Citizant **rated TOs received in 2022** (as of 12/2022)
- ✓ Strong Relationships with Leading Prime Contractors on NETCENTS 2 Task Orders
- ✓ Rigorous Performance Management System
- ✓ Proven Track Record of Incumbent Capture
- ✓ Active Top Secret Facility Clearance

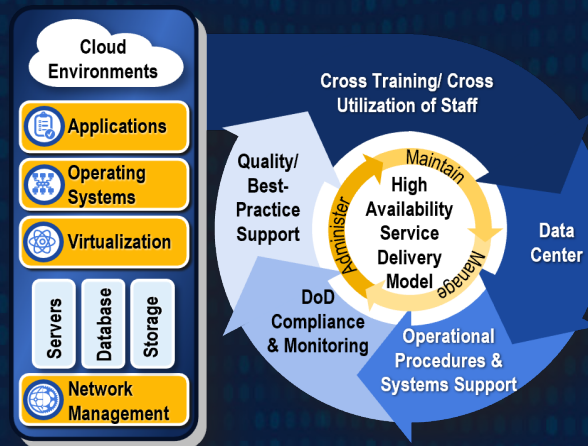
## Differentiated Capabilities

- ✓ Agile Development – Agile transformation strategies and application development for early and continuous value delivery
- ✓ DevSecOps Automation – CI/CD pipeline engineering, testing automation, and Patent-Pending CI/CD Template Framework
- ✓ Enterprise Data Management – A holistic, integrated approach to data quality and governance for data-driven decision making, visualization, and situational awareness
- ✓ PMO Support – End-to-end IT Program and Portfolio Management expertise to support dynamic missions, mandates, and budgets



## Citizen's High-Availability Service Delivery Methodology

Provides reliable, effective, critical mission sustainment for the U.S. Air Force across all application types, hosting environments, operating systems, and classified and unclassified networks



## Innovative Approaches

- ✓ Agile implementation and integration of COTS & FOSS products for critical modernization initiatives
- ✓ First to market with DevSecOps training programs that support customer maturation and transformation journey
- ✓ Official host of MIT's CDO-1: Foundations for Chief Data Officers Certificate Program
- ✓ Staff development approach for Agile roles to enable flexibility and performance
- ✓ Enterprise Architecture approach to IT investment management and decision support

## Industry Awards & Recognition

- ✦ Agile Development – Agile transformation CloudBees' DevOps World 2020 Innovation
- ✦ Award for Diversity in DevOps
- ✦ GTSC's 2019 Mid-Tier Business of the Year
- ✦ USWCC 2019 Innovation & Performance Award for DevSecOps Leadership
- ✦ Government Information Security Leadership Award
- ✦ Award for Outstanding Contributions in Data from MIT CDO/Information Quality Program
- ✦ White House Commendation for Open Data

## 100% Coverage of All 10 SBEAS Technical Areas

- ✓ Life-Cycle Software Services
- ✓ Cybersecurity
- ✓ IT Business Analysis
- ✓ Programming Languages/Frameworks
- ✓ Database Components
- ✓ Mobile/Internet of Things (IoT)
- ✓ Server Operating Systems
- ✓ Tools/Software Development Methodology
- ✓ Platforms/Environments
- ✓ COTS/GOTS/FOSS Software

## Agile & DevSecOps Ready

- ✓ Prime contractor providing Agile Maintenance Support Expertise for IT sustainment and support for the Base Maintenance (BMx) Family of Systems (FoS).
- ✓ Experience with Kessel Run and LevelUP Programs
- ✓ Full-stack Agile software development
- ✓ Integrated approach to Agile transformation & DevSecOps automation
- ✓ Patent pending CI/CD Template Framework for DevSecOps scalability and self-service
- ✓ Testing automation expertise in rigorous, FISMA-compliant environments
- ✓ Native & hybrid mobile app development

## Organizational Maturity for Exceptional Delivery

- ✓ Award-winning company with 23+ years of 'Exceptional' performance
- ✓ CMMI-DEV and CMMI-SVC Maturity Level 3 V2.0 (Civilian Programs) – 4th company worldwide with this distinction
- ✓ ISO 9001:2015 for Talent Acquisition
- ✓ ISO 20000-1:2018 for Shared Services
- ✓ ISO 27001:2013 for Information Security
- ✓ ISO 28000:2007 and CMMC in process
- ✓ Compliant with EVMS ANSI/EIA-748
- ✓ DCAA audited accounting system

